

Appendix A: Somerset Health and Wellbeing Board Scorecard

The Vision for health and wellbeing in Somerset is: 'People Living healthy and independent lives, supported by thriving and connected communities, with timely and easy access to high quality and efficient public services when they need them'

Reporting Period: 2017/18 Outturn Report - Up to 31st March 2018

Health and Wellbeing Board Duties / Requirements				Headlines / Exception Report					
Statutory Duties and Functions		Reports received:		Public Engagement		Workstream 1:			
Undertake a Joint Strategic Needs Assessment	G	Director of Public Health Annual Report 2016/17	G	Annual Health and Wellbeing Conference 2016/17 (2017/18 date yet to be set)	G	Action 1 'Ensure that Prevention is effectively addressed in the implementation of the Somerset NHS Sustainability and Transformation Plan' and the related metric 'Evidence of prevention outcomes and plans within the STP' have Red RAG Statuses - this is because work to embed Prevention within STP has stalled following the STP reset. The metric 'Number of organisations who have adopted the Prevention Charter who also have a Prevention Plan in place' has a amber RAG Status - progress is improving in relation to this metric and a total of 9 organisations have a prevention plan in place.			
		Somerset Children's Trust - Children and Young People's Plan 2016-19	G			Workstream 2:			
		Somerset Safeguarding Children Board - Annual Report 2016/17	G			Action 1 'To develop asset based approaches to support stronger communities in Somerset' has an Amber RAG Status and related metric 'Establish a Strong Communities Stakeholder Forum and progress agreed actions' has an Amber RAG Status. The Stakeholder Forum has been established and an interim governance structure agreed. Meeting set for 7th June 2018. In addition the metric 'Stronger Communities is an integral element of the new Health and Care System being developed through the STP' has an Amber RAG status - there is a need to develop a roadmap and development plan to demonstrate how activities in the Stronger Communities workstream align as well as benefits / links / dependencies on broader system.			
Undertake a pharmaceutical needs assessment	G	Somerset Safeguarding Adults Board - Annual Report 2016/17	G	Involvement and encouragement with Healthwatch Somerset	G	Action 4 'To be assured that the Dementia Multi-Agency Strategy is being taken forward in Somerset' has an Amber RAG Status and related metric 'Multi-Agency Dementia Steering Group reports positive progress against action plan' has an Amber RAG Status - work has only just started on updating the Action Plan, however there has been input from various organisations. Metric 'Health and Wellbeing Board Partners have adopted dementia friendly status' has an Amber RAG Status - there has been some drive on partners becoming dementia friendly organisations, roll out of this will vary, no central information held on progress.			
		Safer Somerset Partnership 2016/17	G			Workstream 3:			
		Joint Strategic Needs Assessment 2017	G			Metric 'Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population' has a Red RAG status - this was a challenging target for 2017/18 and the increased volumes (up 7%) of hospital attendees has negated the excellent work being done with discharges to peoples own homes. There is also a lack of joined up community health provision to offer people safe options to remain at home rather than be admitted to a bed based setting. The health and care system will help highlight and address some of these issues, as will admission avoidance schemes which prevent the debilitating impact of a hospital stay.			
Develop a joint Health and Wellbeing Strategy for the County	G	Health Protection Forum Report 2016/17	G	HWB Newsletter / briefing notes	G	Metric 'Delayed transfers of care from hospital per 100,000 population (bed days per calendar day per 100,000 population) has an Amber RAG status but performance is improving. Improved Better Care Fund metric 'Provider Market Support' has an Amber RAG status - funding has been made available for new services and providers to begin in Somerset. This includes grant funding and new contractual arrangements. We have also commissioned an independent fair cost of care exercise in the light of market concerns over future pricing and sustainability. This will inform fees for 2018-19 in partnership with our provider sector.			
						HWB Website	G	Improved Better Care Fund metric 'Supporting Local Care Systems' has an Amber RAG status - The IBCF funding has enabled both existing and new care to be sourced and provided, as well as funding of alternative community based support models. It has enabled ASC to continue to support the health and care system within its funding envelope and provide additional community care support options, thus supporting local providers and businesses.	
To encourage integrated working between health, social care and public health including oversight of the Better Care Fund	G	Healthwatch Somerset Updates	G	HWB Website	G			Workstream 4: All Actions, Local Measures and Project Milestones have Green RAG statuses.	
						Workstream 5: All Actions, Local Measures and Project Milestones have Green RAG statuses.			
Where a (-) is placed in the RAG Status box this indicates that work has not started in respect of this metric yet. Where a (-) is placed in the direction of travel box this indicates that this is the first time reporting this metric and therefore the direction of travel is not available but will be included in the next report. Where a box is blank this indicates that performance information has not been received in respect of this metric.									
Priority Workstreams									
Workstream 1: To provide joint leadership for prevention across the County		Workstream 2: To give system leadership to build strong, resilient and healthy communities		Workstream 3: To drive and oversee new, integrated and sustainable models of care across the county		Workstream 4: To further develop work to improve identification and early intervention to prevent Hidden Harm of Children			
Lead Manager: Trudi Grant		Lead Manager: Teresa Harvey, Chris Phillips, Pip Cannons, Carolyn Arcscott and Mark Leeman		Lead Manager: Stephen Chandler		Lead Manager: Alison Bell / Dorothy Musaka			
Actions		Actions		Actions		Actions			
Ensure that prevention is effectively addressed in the implementation of the Somerset NHS Sustainability and Transformation Plan	R	To develop asset based approaches to support stronger communities in Somerset	A	To have effective oversight of the Better Care Fund and Improved Better Care Fund	G	Embed the ability of adult mental health services to identify if patients are being identified as parents with dependent children	G		
Promote the Somerset Prevention Framework and Charter to local organisations	G	Deliver a new Somerset Strategic Housing Framework to improve housing and related health outcomes for our communities.	G			Embed the protocol of Hidden Harm, across adult mental health, domestic abuse and drugs and alcohol services	G		
Support organisations who adopt the charter to develop plans and actions to deliver prevention outcomes	G	To develop the Let's End Loneliness In Somerset Programme through District Councils and Somerset VCS Forum	G			Review Early Help Assessments (EHA) that identify adult mental health, substance misuse or domestic abuse needs	G		
Produce further three prevention case studies using the prevention framework to describe the type and level of the intended prevention and its actual outcome	G	To be assured that the Dementia Multi-Agency Strategy is being taken forward in Somerset	A			Support the work of the Positive Lives Programme to improve the health of adults with complex needs through more appropriate housing related supported solutions	G		
Local Measures:		Local Measures:		Local Measures:		Local Measures:			
Evidence of prevention outcomes and plans within the STP	R	Establish a Somerset Fund	G	Better Care Fund Indicators	G	Quarterly report of the number of parents being supported by each service individually and collectively	G		
All local authorities in Somerset to adopt the prevention charter	G	Establish a Strong Communities Stakeholder Forum and progress agreed actions	A			Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population	R		
All Foundation Trusts and other Health and Care Providers in Somerset to adopt the Prevention Charter	G	Stronger Communities is an integral element of the new Health and Care System being developed through the STP	A			Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	G		
Number of organisations who have adopted the Prevention Charter who also have a Prevention Plan in place	A	Housing Framework Stakeholder engagement event	G			Delayed transfers of care from hospital per 100,000 population (bed days per calendar day per 100,000 population)	A		
Minimum of three further prevention case studies produced and disseminated	G	Carry out data research and collation to enable development of strategic framework	G		G	Percentage of EHAs that identify mental health, substance misuse or domestic abuse where appropriate screening tool used	G		
National Measures		National Measures				National Measures		National Measures	
None		Draft document out for consultation	G			Percentage of EHAs that identify mental health, substance misuse or domestic abuse where an appropriate referral has been made and accepted by specialist services	G	Produce a Positive Lives Strategy	G
		Strategy Framework formed following consultation responses	G			PHOF 1.11 Rate of domestic abuse incidents recorded by the police per 1,000 population	G	Deliver the actions coming from the Positive Lives Strategy	G
		Strategy through council governance structures	G			PHOF 1.15 Statutory homelessness	G	National Measures	
		Focused publicity campaigns focused on reducing loneliness to raise awareness through local media and press.	G						
		Each District to implement the action plan from their loneliness conference	G			Percentage of re-referrals to Children Social Care	G	National Measures	
		Seek broader VCSE sector support regarding the proposal and the need to consider common language and the development of a pledge / commitment and continue to develop a more coordinated / joined up approach to support initiative	G			Improved Better Care Fund	G		
		Reducing Pressure on NHS	G						
		Provider Market Support	A						
		Supporting Local Care Systems	A						
		Dementia Multi Agency Strategy Steering Group continues to meet	G	STP Joint Commissioning Function	G				
		Multi Agency Dementia Steering Group reports positive progress against action plan	A						
		Health and Wellbeing Board Partners have adopted dementia friendly status	A						
			G						
		National Measures		National Measures		PHOF 1.11 Rate of domestic abuse incidents recorded by the police per 1,000 population	G		
		None		(a) Preferred options proposal drafted	G				
				(b) Approval to proceed with preferred option by Governing Body and Cabinet	G				
				(c) Completion of the phase	G				
				Phase 2 - Full Business Case / Shadow Working		PHOF 1.11 Rate of domestic abuse incidents recorded by the police per 1,000 population	G		
				(a) Organisational development being delivered					
				(b) Joint Commissioning - learning set					
				(c) Development of full business case					
				(d) Presentation to Governing Body and Cabinet					
		National Measures		National Measures		PHOF 1.15 Statutory homelessness	G		
		NHSOF 3.2 Emergency readmissions within 30 days of discharge from hospital	A	National Measures					
				PHOF 4.15i Excess Winter Deaths Index (Single year, all ages)	A				